

MAKING GOVERNMENT WORK BETTER COMMITTEE

**Executive Summary
March 10, 2004**

The meeting was convened at 2:30 PM

- a. Investment Report – Follow-Up to Meeting of February 11, 2004 (Finance Department)

With only two members present, the Committee accepted the follow-up report.

- b. Public Works Real Estate Division Audit (Auditor) – **Recommend Deferral until May**
- c. Report on Culture Change Efforts in the City Organization for the New City Hall and “One Voice” Project (City Manager/Redevelopment Agency)

Upon motion of Councilmember Reed, seconded by Councilmember Cortese, the Committee accepted the staff report.

- d. City Clerk One-Stop Shop Status Report (City Clerk/City Manager)

Upon motion of Councilmember Reed, seconded by Councilmember Cortese, the Committee accepted the staff report.

- e. Discussion of Additional Streamlining Opportunities to the Streamlining Ordinance (City Manager, City Attorney, General Services)

Upon motion of Councilmember Reed, seconded by Councilmember Cortese, the Committee accepted the staff report with the request to bring back to the Committee, in August, a proposed increase along with a statement of current policy and a report on the performance of system measures.

- f. Discussion of the Bureau of Fire Prevention Audit Outcomes (Fire Department)

Upon motion of Councilmember Reed, seconded by Councilmember Cortese, the Committee accepted the staff report, with the request that they revisit this at a later time.

- g. Continued Discussion of the Update of Major Information Technology Department- (Customer Relationship Management, Utility Billing System, Partner Relationship Management) (Information Technology/Finance/Environmental Services)

Upon motion by Councilmember LeZotte, seconded by Councilmember Reed, the Committee accepted the staff report with the direction to cross-reference this item on the March 23rd Council Agenda.

h. Oral Petitions

None

i. Adjournment

The Committee was adjourned at 5:00 P.M.

Councilmember Nora Campos, Chair,
Making Government Work Better Committee